

March 1, 2010

Dear Senator XXXXXX:

The video relay business is regulated by the FCC. Purple Language Services, Inc. has been greatly impacted by a recent ruling that I believe to be discriminatory to Deaf people and a step backwards on Civil Rights. The ruling states that video relay companies may not bill for calls placed by Deaf employees on or off work time. Purple Language Services, Inc. employs many Deaf individuals at all levels of management. Using video relay to communicate with other non-Deaf employees and persons outside of our company is imperative to their jobs. Video relay provides equal access to communication with non-Deaf persons who have no such regulations on how they use their phones. The recent FCC ruling has strong financial consequences to Purple Language Services. Our company is unfairly impacted because of the number of Deaf employees, who should not be seen as a financial burden, but should be able to use appropriate adaptive technology to keep pace with the industry. Persons with disabilities should not suffer discrimination by the hands of the Federal government.

In addition, the FCC is demanding back payment for these types of interpreted calls and Purple Language Services, Inc. is on the brink of financial ruin. This company employs over one thousand people. If the smaller providers like Purple Language Services are driven out of the business, the Deaf community of the United States will be left with a monopoly of one large provider of this important service.

I am requesting your assistance to intervene with the FCC on this matter. Please request a reversal of the February 25, 2010 decision. I would greatly appreciate your response as soon as possible.

Thank you,

NAME  
ADDRESS  
CITY, STATE ZIP  
PHONE  
EMAIL